

UNITED STATES COURT OF APPEALS FOR VETERANS CLAIMS

**625 Indiana Avenue, N.W., Suite 900
Washington, D.C. 20004**

POSITION VACANCY ANNOUNCEMENT

Announcement No.: 16-05
Issuing Date: 11/17/16
Closing Date: 12/01/16

Position: Information Technology Specialist (Senior Systems Engineer)

Series: 2210

Pay Rate: Court Schedule: CS-13 (equivalent GS-13, salary range including 2016 Washington - Baltimore Locality Pay is \$92,145 to \$119,794. (No promotion potential)

This appointment is made without regard to Title 5 governing appointments in the competitive service. All appointments are excepted service.

Conditions of Employment: A background security investigation will be required for all new hires. Appointment will be subject to the applicant's successful completion of fingerprinting and a background security investigation with favorable adjudication. Failure to meet these requirements will be grounds for termination.

Area of Consideration: Nationwide - *The Court does not pay relocation expenses.*

Duties and Responsibilities: The Office of Information Technology, United States Court of Appeals for Veterans Claims (USCAVC) is seeking a highly motivated and experienced individual to fill our Information Technology Specialist (Senior Systems Engineer) position located in Washington, DC. As an Information Technology (IT) Specialist (Senior Systems Engineer) the incumbent is a recognized IT Microsoft Active Directory expert with a strong background in network technologies. The Information Technology Specialist (Senior Systems Engineer) is responsible for the design, implementation, operations, and maintenance of the Court's Server and storage platforms. This position is part of the Information Technology Team.

Major Duties

The Information Technology Specialist (Systems Engineer) performs duties and has responsibilities such as the following:

- Performs a variety of systems engineering tasks and activities that are broad in nature and are concerned with major systems design, integration, and implementation, including personnel, hardware, software, budgetary, and support facilities and/or equipment.
- Provides quality assurance review and the evaluation of new and existing software products.
- Proactively monitors all Court servers for operational reliability and resiliency.
- Administers mail system and implements new database architecture. Monitors and conducts performance evaluation of networks.
- Supports, installs, maintains, and troubleshoots all servers and operating systems.
- Plans and executes the selection, installation, configuration, and testing of server hardware,

software, and operating and system management systems; defining system and operational policies and procedures.

- Maintains system performance by performing system monitoring and analysis, applying patches, and performance tuning; troubleshooting system hardware, software, networks and operating and system management systems; escalating application problems to vendor.
- Supports other information services staff in resolving technical support and network issues.
- Upgrades information systems by conferring with vendors and services; developing, testing, evaluating, and installing enhancements and new software.
- Defines appropriate technology standards for the enterprise and constantly refreshes them based on changes in business need or technology requirements.
- Protects organizations value by keeping information confidential.
- Documents actions by completing forms, reports, logs and records

Required Qualifications:

- A Bachelor's Degree in a computer related field
- Must have one year of experience at the GS-12 level in the Federal service
- Must have proven experience with Microsoft server 2008 / 2008 r2 / 2012
- Must have proven experience with Microsoft Windows 10 desktop Operating System
- Must have proven experience with Microsoft Active Directory
- Must have experience with Microsoft System Center Configuration Manager (SCCM)
- Must have proven experience with VMWARE ESX 5.x/6.x technologies
- Ability to design, configure, deploy and administer MS operating systems such as Windows 2003, 2008, 2008 r2, 2012, IIS servers in an active directory enterprise environment.
- Ability to support the VM Horizon Virtual Desktop Infrastructure.
- Advanced installation, administration and maintenance knowledge windows server operating system; networking and Lan Wan concepts; programming and scripting; database systems; web technologies; ftp and communication protocols; security standards; and technical project management.
- Experience in multiple domain environments, storage virtualization, clustered servers, SAN/NAS etc.
- Experience with migrations of Active Directory a plus
- Experience with Microsoft Exchange desirable
- Exceptional interpersonal skills, communicate effectively with peers, management and business units as needed.
- Must possess strong analytical and problem-solving skills, with an ability to work independently on planning and implementation of large scale, complex solutions, in a fast paced environment
- Working knowledge of a variety of computing environments and network management
- Experience planning, estimating and budgeting hardware requirements.
- Results oriented individual, with the ability to work independently with minimal management supervision.

- Contributes to the success of the organization by helping others accomplish job results; learning new skills needed by the team; finding new ways to help the team through coaching and mentoring the technical staff on the subject matter of experience.
- Certifications MCSA (Required) MCSE (Desired), Internetworking and Security knowledge a plus.

NOTE: The selectee will be subject to a one year probationary period.

Instructions for Applying: Submit your resume **and must** include the OF 306 (*Declaration for Federal Employment*), OF-306 can be found on the Courts website www.uscourts.cavc.gov under Employment. Copies of transcripts and certifications **are required** when applying. Submit all information to: Ms. Ramona Smalls at employment@uscourts.cavc.gov

Note: Applicants applying for veteran's preference must submit proof of their eligibility for the preference to be considered. This appointment is made without regard to Title 5 governing appointments in the competitive service. All appointments are excepted service.

The United States Court of Appeals for Veterans Claims is an equal opportunity employer. All applicants will receive consideration without regard to race, color, religion, sex, national origin, political affiliation, sexual orientation, marital status, disability, age, membership in an employee organization, or other non-merit factor.